

SUCCESS STORY

How DocuWare IDP Cut Connox's Lead Times with Automated Order Optimization

- ✓ From **30 min** processing time to **5 min**
- ✓ Increased productivity
- ✓ More accuracy

Connox is one of the market-leading European online shops for premium home design. The Hanover-based company sells more than 34,000 selected items of designer furniture and accessories from international brands such as Vitra, Muuto and HAY on connox.de, connox.com and other international shops.



How Connox automates its ordering processes with DocuWare Intelligent Document Processing (IDP)

Previously, order confirmations, delivery notes and invoices were processed manually at Connox. These processes were time consuming, with some taking up to 30 minutes! Connox recognized the opportunity to use artificial intelligence to redesign the entire process and use internal resources more efficiently. Automation leads to faster and more accurate processing and therefore an increase in overall operational performance.

Objective: Automated approval for a smooth ordering process

Connox's goal was to set up an automated approval process that seamlessly handles the entire process after an order is received. This process includes confirming the order, checking prices and items and efficiently managing delivery notes and invoices. The aim was to minimize manual intervention, speed up processes and increase the accuracy of data extraction.

Solution: Implementation of DocuWare IDP's state-of-the-art document automation

To achieve this goal, DocuWare IDP's innovative AI technology was used to automate document processing. By integrating advanced OCR and AI technologies, DocuWare IDP was able to automate the verification and review processes of all procurement-related documents.

Result: Enormous time savings and optimized accuracy

The implementation of DocuWare IDP led to impressive results: Connnox was able to reduce the time required to process the procurement process. Tasks that previously took 30 minutes can now be completed much faster, significantly improving productivity and operational efficiency.

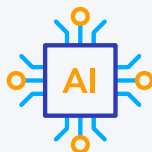
Benefits: Precision and speed

In addition to time savings, DocuWare IDP's technology has improved the accuracy and consistency of document processing. This improvement not only led to fewer errors, but also optimized the entire workflow.

Conclusion: The future of efficient procurement processes

The introduction of DocuWare IDP's technologies at Connnox is a remarkable success in the field of document automation and AI. This co-operation has not only increased operational efficiency but has also set new standards in procurement processing. With DocuWare IDP, Connnox has taken a strategic leap into a future where automation is a key driver for growth and success in the highly competitive e-commerce space.

DocuWare IDP is powered by Natif.ai



Ready to Transform Your Procurement Process?

Schedule a free consultation and take the first step towards optimizing your business processes. Contact us for a free consultation where we can discuss your specific needs and how DocuWare can tailor solutions for you.

[Request a demo](#)